General/Culinary Meeting Tues. June 25/24

Managers : Filippo Z., Jeffrey, Mariela

Residents: 20

Culinary Concerns Arising from Minutes of May 28/24

- a) Soup temperature continues to improve.
- b) Please cut the beef in the stews into smaller pieces.
 - a. Still like to see more veggies in the stew.
- c) Meatballs were very large! People would rather have smaller ones. Perhaps a 1oz size with 3 to 5 per plate.
- d) Last pork tenderloin was cold to barely warm.
 - a. Most pork dishes are not tender.
- e) Plate warmer is always on, servers will be directed to bring no more than 6 plates at a time.
- f) Please read and adhere to the portion size requested.
- g) Having more varied salads is appreciated. ie- potato salad was great.
- h) Some would like more than just sandwiches at Lunch.
- i) There is a new menu coming July 15th which will include different choices for Lunch.
- j) If you would like something that is on the menu for Lunch at your Dinner, please let your server know so some can be saved for you.
- k) Please be on time, or as close as possible, for your meals.
- If you want something other than what is on the menu for a given meal, write it down on the sheets on the table just outside the Dining Room. Otherwise, you may have to wait until the other diners are served before you can be accommodated.
- m) Coffee/Tea is often not hot when it is poured.
 - a. Maybe the pots are being filled too soon.

Other:

- a) Two-seat sofas are not satisfactory- people must sit too close together. Filippo is looking into getting new furniture.
- b) Evening Concerts are very much enjoyed and appreciated.
- c) PSW's will be trained in how to use the microphone for General Announcements
- d) Fire Panel: something is amiss there. Vince is working on this. When the Fire Alarm goes----Take it seriously.

- e) If you are going on vacation for a few days, please let the Office know so you can get an "absent credit".
 - a. You must give 14 days notice for absences or if you are wanting to change your services.
- f) Please clean washer and dyer lint traps after using the machines.
- g) Perhaps new residents and those who don't read English can be shown how to use the machines in the Laundry Room.
- h) Thursday June 27/24 there will be a Fraud Prevention presentation in the Theatre Room at 11:00a.m.
- i) The \$1000 Resident Referral Program is still available, If you refer someone and they move in and stay at least 3 months, you will receive a \$1000 deduction on one month's rent.
- j) Many people are backing out of trips at the last minute. Andrea is looking for suggestions for places you would like to go for trips.
- k) There will be a trip to Bingo World in Richmond Hill on Thursday, July 25/24.

The winner of the \$20 coupon for the hairdresser this month is Marlene D.

Adjournment: 3:15p.m.